

# MXE

INSTRUCTION MANUAL

**QUICK SETUP!**

**SCAN CODE**

\*USE PHONE CAMERA



or visit [www.vaulteksafe.com/support/mx-series/](http://www.vaulteksafe.com/support/mx-series/)

## Warnings

To prevent damage to your Vaultek® unit or injury to yourself or to others, read the following safety precautions before using this unit.



### **ALWAYS CHECK TO MAKE SURE THE DOOR HAS LATCHED WHEN CLOSING**

This safe uses a rugged latch system. When closing press firmly near the center of the front edge. **Door requires a firm press and will lock automatically when closed properly.**

**Change the default code as soon as possible to prevent unauthorized access to your safe.**

**DO NOT** place or store the backup keys inside the safe at any time. If the battery fails, you will be unable to open the safe.

**DO NOT** expose to extreme heat or cold. Battery power may be affected.

**DO NOT** use a battery which has physical damage such as scratches and dents on the housing. Replace the battery every 3 years.

**DO NOT** store loaded guns in this unit. Firearms are serious in nature and must be handled with respect. Store responsibly.

No safe or lock is impenetrable given the right skills and tools. Alert of Manual Unlock can be enabled to inform you if the safe has been opened with the key or if the lock is manually picked open. See page 04 for information.

**Keep this product away from small children as the package contains small items that could become a choking hazard.**

Further warnings and disclaimers on next page.

**DO NOT** operate a firearm without proper training and experience.

Be sure and follow all local and state firearm laws.

**Disclaimers:**

NEITHER SELLER NOR MANUFACTURER SHALL BE LIABLE FOR UNAUTHORIZED ACCESS, ANY INJURY, LOSS OR DAMAGE TO PERSONAL PROPERTY DIRECT OR CONSEQUENTIAL, ARISING OUT OF THE USE OF, OR THE INABILITY TO USE THE VAULTEK® SAFE.

THE USER SHALL DETERMINE THE SUITABILITY OF THE VAULTEK® SAFE BEFORE THE INTENDED USE AND USER ASSUMES ALL RISK AND LIABILITY WHATSOEVER IN CONNECTION THEREWITH. VAULTEK® SAFES ARE NOT INTENDED TO PROTECT AGAINST ENVIRONMENTAL HAZARDS INCLUDING FIRE AND WATER.

**Access Quick Setup, Tutorials, and Troubleshooting** online using the code on the right. Simply scan the code with your phone's camera or visit [www.vaulteksafe.com/support/mx-series/](http://www.vaulteksafe.com/support/mx-series/) and select your model.

Stop! Do not return to retailer. If you have any questions about your Vaultek® safe or need help configuring the system, please email our support team at [support@vaulteksafe.com](mailto:support@vaulteksafe.com).



**Register your product** online using the code on the right. Simply scan the code with your phone's camera or visit [www.vaulteksafe.com](http://www.vaulteksafe.com), click Support, then Product Registration. Enter the required information in the form and click submit.

Registration provides many benefits including three year warranty, technical support, and ordering replacement keys should you misplace them.



For setup, tutorials, and FAQs visit [www.vaulteksafe.com/support/mx-series/](http://www.vaulteksafe.com/support/mx-series/)

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At Vaultek® we stand behind our products and you our customer. On behalf of the entire team thank you for your purchase. We believe personal defense should be handled seriously and we're excited for you to experience the ultimate performance in smart security.

This safe has been granted two United States Patents. An exterior design patent as well as a patent for Vaultek's signature two point latch system. U.S. Patent No. US D817,589 S | US 10,253,529

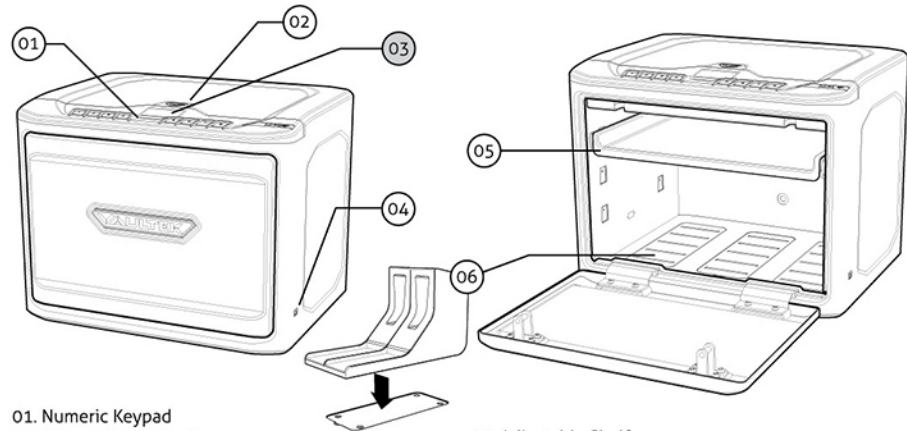
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Box Contents: Vaultek® Safe, (2) Backup Keys, 18650 Rechargeable Lithium-ion Battery, Charging Kit and Adapter, (1) Pistol Rack, Mounting Hardware, and Owner's Manual

For setup, tutorials, and FAQs visit [www.vaulteksafe.com/support/mx-series/](http://www.vaulteksafe.com/support/mx-series/)

## Get to Know Your Vaultek® Safe

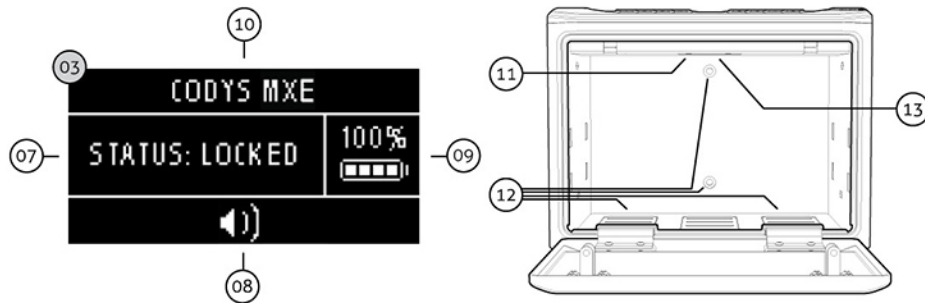
The Vaultek® MXE is a tough and rugged, quick access smart safe. Its solid structure and penetration resistant design makes it ideal for storing valuables such as firearms, jewelry, cash, and other personal items. Powered by a rechargeable lithium-ion battery, the safe combines high security with complete access control.



- 01. Numeric Keypad
- 02. Silicone Key Hole Cover
- 03. LCD Screen
- 04. Micro-USB Charging Port

- 05. Adjustable Shelf
- 06. Module System  
(Twin Pistol Rack)

For setup, tutorials, and FAQs visit [www.vaulteksafe.com/support/mx-series/](http://www.vaulteksafe.com/support/mx-series/)



- 07. Safe Status
- 08. Sound On/Off
- 09. Battery Level
- 10. Safe Name

- 11. PROGRAM Button
- 12. Pre-Drilled Mounting  
Holes (Hardware Include)
- 13. Battery Compartment

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## Basic Operations

With the rechargeable battery installed, you can unlock your safe using any of the authorized access points.

**Keypad:** The numeric keypad responds quickly for rapid access and has a built-in proximity sensor that lights up when your hand brushes against the safe. See page 08 for more information.

**Key:** Two keys are provided for manual access to the safe in the event the battery dies.

**Before using this safe,** inspect the safe to make sure the door latches properly. You can perform a quick test by using the included mechanical key. Opening and closing the safe 5 times. Do not use the product if you notice any problem or defect. Please email Vaultek customer support at [support@vaulteksafe.com](mailto:support@vaulteksafe.com).

## Basic Operations: How your Vaultek® Safe Keeps People Out

**Anti-Impact Latches:** Built to withstand forceful impacts and heavy slams.

**No External Access Points:** A combination of interior mounted hinges and extended anti-pry reinforcement bars help prevent unwanted tools from attempting to break the safe open.

**Mounting:** Secure your safe to a stationary object via the included mounting screws to a flat surface using the pre-drilled holes on the bottom and back of the safe.

**Security Sleep Mode:** Activates when six (6) consecutive incorrect keypad entries are entered. The safe will not accept any entries for four minutes. If any additional attempts are made the alarm will beep. The security sleep mode can be cleared upon unlock of the safe by any authorized access method including the backup keys.

For setup, tutorials, and FAQs visit [www.vaulteksafe.com/support/mx-series/](http://www.vaulteksafe.com/support/mx-series/)

## Hot Keys

### Tamper Detection

Press and hold '2' and '4'



To check for tampering press and hold keys '2' and '4' together for 3 seconds. The screen will indicate TAMPERING or CLEARED. You can reset the tamper detection by opening the safe through one of the authorized entry points.

### Sound

Press and hold '1' and '3'



To toggle the sound ON/OFF press and hold keys '1' and '3' together for 3 seconds. The screen will indicate the sound is ON and beep or the screen will indicate OFF and not beep.

### Travel Mode

Press and hold '1' and '8'



Save battery life by disabling the proximity sensor, keypad, and status bar. To toggle travel mode ON/OFF press and hold keys '1' and '8' together for 3 seconds. The screen will indicate ENABLED or DISABLED.

### Battery Status

Press and hold '6' and '8'



To check the battery level press and hold keys '6' and '8' together for 3 seconds. The screen will indicate the battery level. See pages 06 to 07 for more information.

### Alert of Manual Unlock

Press and hold '3' and '6' then "PROGRAM" together



If the Alert of Unlock is on, and someone opens the safe with either the key or by picking the lock, the keypad will start flashing. To toggle Alert Unlock press and hold keys '3' and '6' then "PROGRAM" button together for 3 seconds. The status bar will flash GREEN indicating enabled or RED indicating disabled. If ON and activated it can only be cleared by entering master code. Default is OFF.

### Open Door Alarm

Press and hold '3' and '5' and "PROGRAM" together



Your safe features an open door alarm that will sound when the safe door is left open for more than 8 minutes. By default, this alarm is ON. To toggle off press and hold keys '3' and '5' and "PROGRAM" together (3 seconds). The screen will indicate ON or OFF.

## Battery: Installation

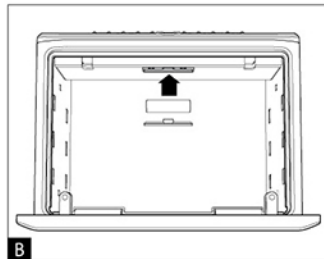
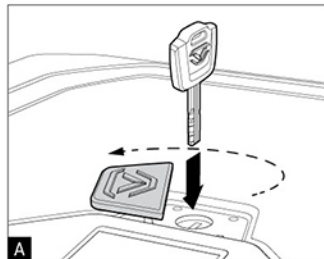
Your safe uses a 3.7V 18650 rechargeable lithium-ion with a flat top. A minimum 2000 mAh capacity is required, however 2200 mAh or higher can be used to increase operation time.

- 1 To get started, insert one of your backup keys into the keyhole at the top of the safe (Figure A). Push key in and rotate the key clockwise to open the safe.
- 2 Locate the battery compartment inside the safe beneath the control panel (Figure B).
- 3 Remove the battery cover by pressing down on the tab near the top of the cover.

**Tip!** Before inserting the battery make sure to place the pull string over the battery before closing the door for easy removal.

- 4 Insert the 18650 rechargeable lithium-ion battery (included in accessory box) into the battery compartment. Note that your Vaultek® safe automatically detects the polarity of the battery and can be installed in either direction.
- 5 When the battery is inserted you will hear a short welcome tone and the keypad will light up.
- 6 Once you hear the tone replace the battery cover. You are now ready to program your safe.

**IMPORTANT!** Your Vaultek® safe will automatically lock when you fully close the door.



## Battery: Charging

Your Vaultek® safe is powered by a rechargeable lithium-ion battery and comes with a charging kit which includes an AC power adapter and a charging cable. Safe and charging cable can be used with all international power adapters. Under normal usage, a fully charged battery can last up to one month.

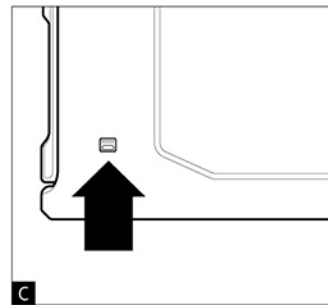
Due to powerful features of MX Series it is recommended to keep the safe plugged in.

- 1 **To recharge the safe**, plug the charging cable into the receiving jack located on the lower right side of the safe (Figure C) and connect to a standard USB port or wall outlet using the AC power adapter. Approximate recharge time is 3.5 hours.
- 2 The LCD screen will indicate the power status.

### Battery Maintenance: Charging Tips!

- A After installing the battery, use the charging kit provided to charge the unit 100%.
- B The charging kit can also function as an external power supply, which means you can open your safe even when the battery is depleted.
- C Leaving your safe plugged in continually will **not** harm the safe or battery.
- D A specially designed Vaultek® Powerpack is available as a separate accessory to extend operation time.
- E **IMPORTANT!** The adapter used to charge the battery should output 5V/2000mA or above when using charging cable.

See page 07 for additional information about the battery.



## Battery: Maintenance

### Battery Maintenance: Testing the Battery Power

To check the battery level, press and hold '6' and '8' key together on the keypad for 3 seconds. The LCD screen will indicate the battery level.

### Battery Maintenance: Low Battery

If the LED on the control panel blinks RED and you hear several rapid beeps when opening the safe, your battery level is critically low and your safe needs to be recharged immediately.

### Battery Maintenance: Soft Reset Tip!

In the event the battery dies or a soft reset is performed (battery removal and installation) the safe will restore default settings for interior light, sound, and Alert of Manual Unlock feature. These settings will need to be readjusted, however the master code will not be affected.

**IMPORTANT!** Do not use a battery which has physical damage such as scratches and dents on the housing. Replace the battery every 3 years.

**IMPORTANT!** Use a 3.7V 18650 rechargeable lithium-ion battery with a flat top. A minimum 2000 mAh capacity is required, however 2200 mAh or higher can be used to increase operation time.

**IMPORTANT!** The adapter used to charge the battery should output 5V/2000mA or above when using charging cable.

## Master Code Programming

**WARNING!** First time users should change the default code as soon as possible to prevent unauthorized access.

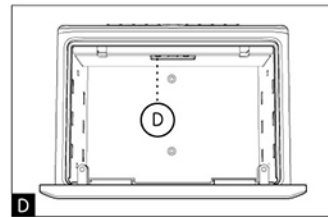
### Code Requirements Tips!

- Your code can be a minimum of 4 and a maximum of 8 digits. We recommend a code 6 to 8 digits in length using at least one of each key to make it more difficult for someone to guess your code.
- Avoid easy-to-guess digits such as 1234, 1111, 2222, etc.
- Two keys cannot be pressed simultaneously.
- Programming a new code will overwrite your previous code.
- Default master code is 1-2-3-4 on the keypad.

- 1 Open the safe. With the safe open, press and hold the '1' key then the "PROGRAM" button together (3 seconds) (Figure D) until the LCD screen prompts you to enter your new code.
- 2 Enter your NEW master code.
- 3 Press and hold the '1' key then the "PROGRAM" button together a second time (3 seconds) until the LCD screen prompts you to re-enter your new code.
- 4 Enter your NEW master code a second time.
- 5 Press and hold the '1' key then the "PROGRAM" button together a third time (3 seconds) until the LCD screen confirms the code change is complete.

**Troubleshooting!** If you make a mistake and the new code will not work, simply start over with step 1.

**Security Sleep Mode:** For security, the safe will time out and sleep for 4 minutes if 6 incorrect entries are made.



For setup, tutorials, and FAQs visit [www.vaulteksafe.com/support/mx-series/](http://www.vaulteksafe.com/support/mx-series/)

## Securing Your Safe

Your Vaultek® safe can be secured via the included mounting screws to a flat surface using the pre-drilled holes on the bottom and back of the safe.

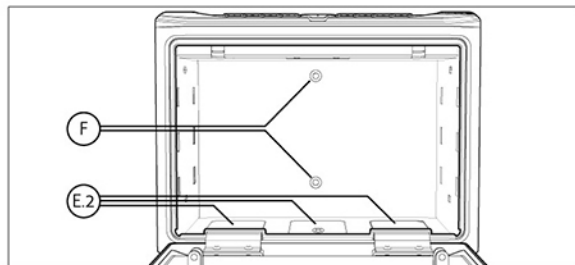
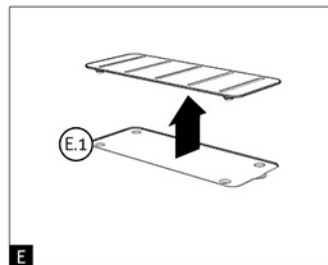
### Securing Your Safe: Floor Mounting

Remove the interior covers (Figure E.1) to access bottom mounting holes (Figure E.2).

### Securing Your Safe: Wall Mounting

Locate the holes on the back of the safe (Figure F).

- 1 Locate all pre-drilled holes inside safe for mounting.
- 2 Remove safe and drill pilot holes for hardware.
- 3 Position safe in place and mark holes for drilling.
- 4 Reposition safe and install/tighten hardware.



## Modular Interior

Your MX Series safe features a customizable interior system with a height adjustable pull out shelf and drop in modules to help with storage and organization.

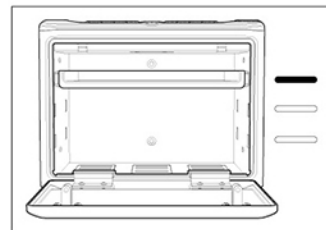
### Modular Interior: Adjust Interior Shelf Height

- 1 Lift the shelf vertically to remove from mounting brackets.
- 2 Remove the screw/mounting brackets from the sidewalls and reinstall at the desired height.
- 3 Place shelf back onto the mounting brackets and press down firmly to install.

### Modular Interior: Drop In Modules

A twin pistol rack is included and can be placed wherever there is an insert cover. A range of different modules are available for purchase.

- 1 Remove the covers to access the slots to attach each module, and snap into place.

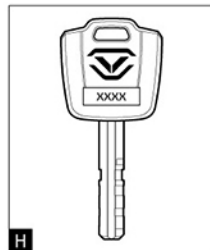
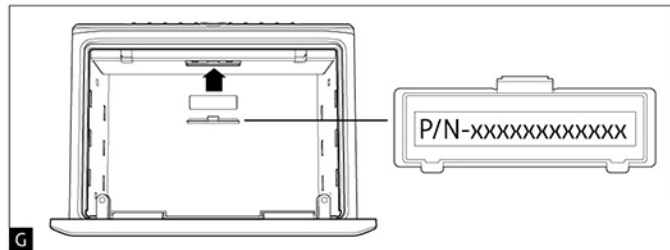


For setup, tutorials, and FAQs visit [www.vaulteksafe.com/support/mx-series/](http://www.vaulteksafe.com/support/mx-series/)

## Product Registration

Vaultek® strongly encourages you to register your safe as soon as you receive it. Registration provides many benefits including three year warranty, technical support, and ordering replacement keys should you misplace them. Your Vaultek® safe has a unique product number on the inside of the battery door and a 4-digit ID number engraved on the keys. You will need these numbers to register your safe.

- 1 Locate your product number. It is printed on the first page of this user manual and on the back of the battery door (Figure G).
- 2 Find your 4-digit ID number engraved on the keys (Figure H).
- 3 Simply scan the code with your phone's camera or visit the Vaultek® website at [vaulteksafe.com](http://vaulteksafe.com) and click Support then Product Registration.
- 4 Enter the required information in the form and click submit.



For setup, tutorials, and FAQs visit [www.vaulteksafe.com/support/mx-series/](http://www.vaulteksafe.com/support/mx-series/)

## Customer Support

If you have a problem with your Vaultek® safe that is not answered in the FAQ and Troubleshooting section of this manual, we encourage you to visit [www.vaulteksafe.com/support/mx-series/](http://www.vaulteksafe.com/support/mx-series/).

## Limited Warranty (Terms and Conditions)

VAULTEK® IS COMMITTED TO PROVIDING PRODUCTS OF HIGH QUALITY AND VALUE AND MAKES EVERY EFFORT TO ENSURE ITS PRODUCTS ARE FREE OF DEFECTS.

Vaultek® guarantees your safe will be free of defects in materials or workmanship for a period of two years from the date of original purchase from an authorized dealer and three years with verified product registration.

The warranty is only valid for the original purchaser and not transferable. This warranty is only valid for products purchased and operated in the U.S. This warranty does not cover abuse, misuse, use in any manner for which is not designed, neglected, modification, damage inadvertently caused by the user, accidents and/or tampering.

If service is needed Vaultek will, at its option, exchange or repair without charge for parts or labor. Upon authorization of warranty service, customers are responsible for securely packaging product. Additionally, customers are responsible for costs of shipping to and from Vaultek service center.

If the claimed defect cannot be identified or reproduced, customers will be held responsible for the costs incurred. Please have the following information available before you begin a claim with Vaultek:

- Purchaser's name, mailing address, email address, and a phone number.
- Copy of receipt or online order number (if purchased directly from us or Amazon)
- Authorized Dealer Name (if applicable)
- Detailed description of the problem

NEITHER SELLER NOR MANUFACTURER SHALL BE LIABLE FOR ANY INJURY, LOSS OR DAMAGE, DIRECT OR CONSEQUENTIAL, ARISING OUT OF THE USE OF, OR THE INABILITY TO USE THE VAULTEK® SAFE.

## FCC

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions:

(1) this device may not cause harmful interference, and

(2) this device must accept any interference received, including interference that may cause undesired operation.

NOTE: The manufacturer is not responsible for any radio or TV interference caused by unauthorized modifications or changes to this equipment. Such modifications or changes could void the user's authority to operate the equipment.

For setup, tutorials, and FAQs visit [www.vaulteksafe.com/support/mx-series/](http://www.vaulteksafe.com/support/mx-series/)



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