



SUPPORT RESOURCE

Online Support, Tutorials, and Vaultek® ViSN™

Scan QR code with your phones camera or visit
vaulteksafe.com/support and select your model.

Vaultek Safe Inc. | 1150 Emma Oaks Trail Suite 120, Lake Mary, FL 32746
Email: support@vaulteksafe.com | Online Support: vaulteksafe.com/support

QUICK SETUP GUIDE

Follow these steps to get your safe up and running.

Step 1: Plug in the safe and install three AAA Alkaline batteries. (Batteries not included) This safe needs to be plugged in continuously for normal function and three AAA Alkaline batteries need to be installed. These batteries provide backup power in the event of a power outage and will provide power for about 3 months in Low Power Mode allowing quick access to the safe.

Important! The safe will beep periodically until three AAA Alkaline batteries are installed to alert you that no batteries are installed.

Step 2: Setup your safe with Vaultek® ViSN™ smartphone app. Using the Vaultek ViSN smartphone app, you can program your safe, customize safe settings, and receive live alerts of critical safe activity from anywhere around the world.

Step 3: Program the Master Code and Biometric Scanner. The ViSN smartphone app will guide you through programming.

Step 4: Register the safe. Registration provides many benefits including three year warranty, technical support, and ordering replacement keys should you misplace them.

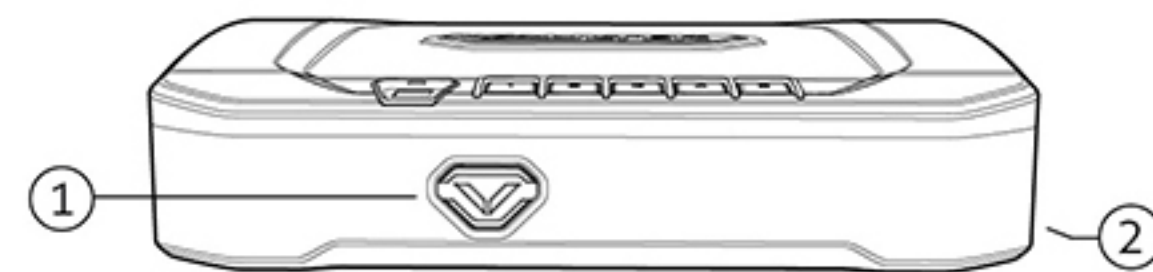
WARNINGS

To prevent damage to your Vaultek® unit or injury to yourself or to others, read the following safety precautions before using this unit.

- **Before using this safe,** inspect the safe to make sure the lid latches properly. You can perform a quick test by using the included mechanical key. Open and close the safe 5 times. Do not use the product if you notice any problem or defect. Please email Vaultek customer support at support@vaulteksafe.com.
- **Always check to make sure the safe lid has latched when closing.** This safe uses a rugged latch system. When closing press firmly near the center of the front edge. Lid requires a firm press and will lock automatically when closed properly.
- **Change the default code as soon as possible to prevent unauthorized access to your safe.**
- **DO NOT** lose the keys. In the event of power outage three AAA Alkaline batteries will last about 3 months in Low Power Mode.
- **DO NOT** place or store the backup keys inside the safe at any time.
- **DO NOT** store loaded guns in this unit. Firearms are serious in nature and must be handled with respect. Store responsibly.
- Keep this product away from small children as the package contains small items that could become a choking hazard.
- **DO NOT** lose the keys. The included keys are used to perform various functions such as performing a factory reset.

AT A GLANCE

The Vaultek® 10/20 ViSN™ enabled safes NV10i/NV20i are tough and rugged, quick access, smart safes. Its solid structure and penetration resistant design makes it ideal for storing valuables such as a firearm, jewelry, cash, and other personal items. Powered by the AC power adapter, and backup batteries, the safe combines high security with complete access control.



- | | |
|-------------------------------|-------------------------------|
| 1. Manual Keyhole Cover | 4. Program Button |
| 2. Power Port | 5. Battery Compartment |
| 3. Steel Security Cable Mount | 6. Pre-Drilled Mounting Holes |

When closing the lid press firmly to lock. **The lid requires a firm press and locks automatically.**

Plug-In Required: This safe is powered by the AC power adapter and needs to be plugged in continuously for normal function.

Backup Battery Required: This safe has backup power via three AAA Alkaline batteries (not included) and needs them for normal function.

Smart Sense™ Keypad: Backlit touch-sensitive design that responds to simple taps.

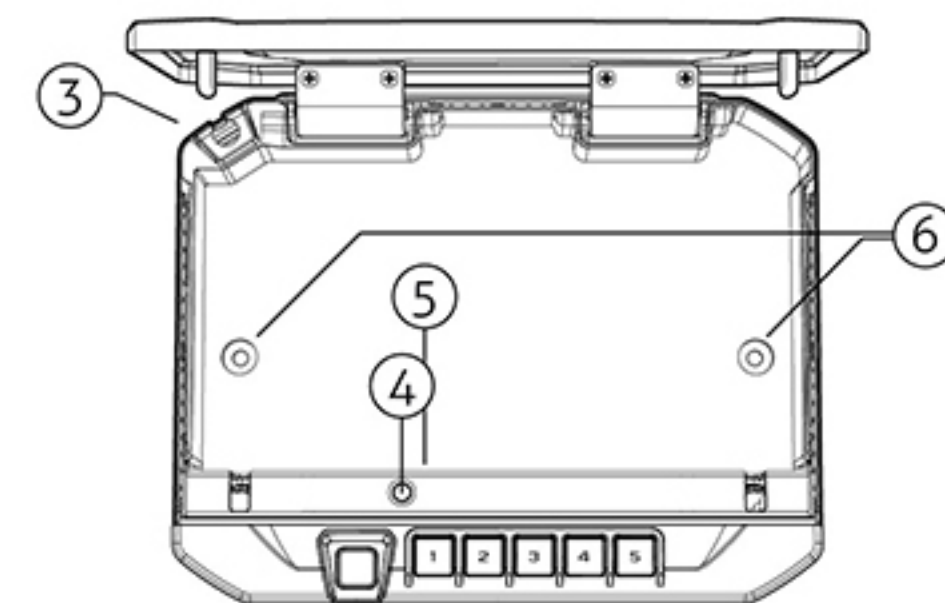
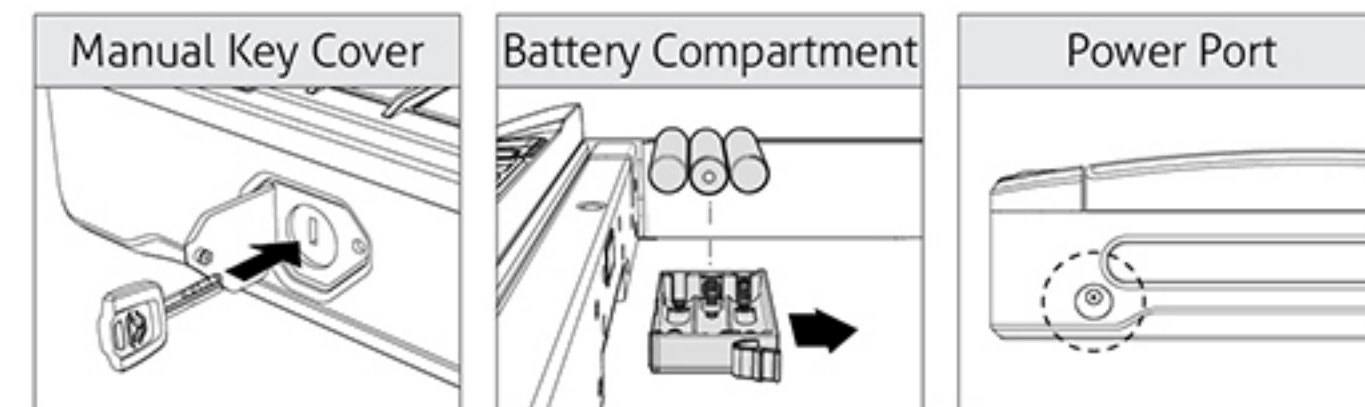
Biometric Scanner: ViSN Mode can store up to 80 fingerprints, while Essential Mode supports up to 20 fingerprints.

Key: Two keys are provided for manual access to the safe.

Vaultek ViSN: Guided programming, manage safe settings, and receive live alerts from anywhere around the world with ViSN.

Nano Key 3.0 Technology (Sold Separately): Open the safe with Nano Key 3.0. A quick access panic button.

Security Sleep Mode: Activates when six (6) consecutive incorrect keypad entries are entered or (6) incorrect fingerprint scans are made. The safe will not accept any entries for four minutes. If any additional attempts are made the alarm will beep. The security sleep mode can be cleared upon unlock of the safe by any authorized access method including the backup keys.



Change the master code immediately to prevent unauthorized safe access. Each time the default code is used, the safe's keypad will flash and beep until a new code is programmed.

POWER

This safe needs to be plugged in continuously for normal function and three AAA Alkaline batteries need to be installed.

In the event of a power outage, the safe will switch to Low Power Mode and the backup battery will last about 3 months in this mode. The safe will go online only when the safe is awake, and offline when in standby. During standby, Nano Key is NOT supported.

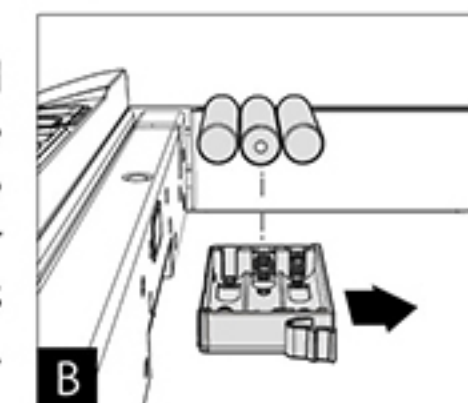
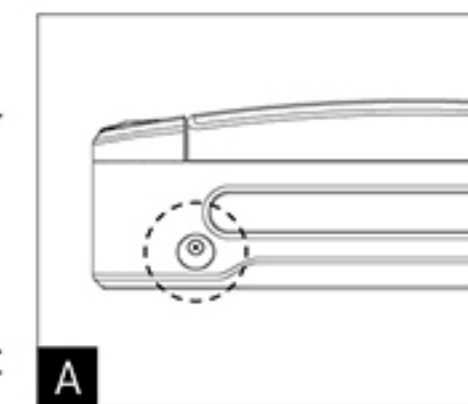
Plug-In Power Required

1. Plug in the safe using the included power adapter (A).

Backup Batteries Required

1. Open the safe. Key entry is located at front of the safe.

2. Remove the battery compartment located inside the safe and install three AAA Alkaline batteries (B). For optimal performance, we recommend Duracell/Energizer or other reputable brands. Rechargeable batteries are not support and may cause issues. Alkaline batteries only.



SET UP YOUR SAFE WITH ViSN™

The Vaultek ViSN smartphone app guides you step by step through programming your safe and gives you access to advanced features not possible with the keypad alone. Combined with the web dashboard, you'll have complete control and enhanced functionality at your fingertips.

Program the Master Code and Biometric Scanner: Step by step programming instructions via the ViSN smartphone app.

Pairing Nano Key 3.0 (Sold Separately): Step by step pairing instructions via the ViSN smartphone app.

Live Alerts: Receive real time alerts of critical safe activity.

Customize Safe Settings: Interior Light Brightness, Sound Levels, Alert Preferences, and more from the ViSN smartphone app.

1. Smartphone App: Download the Vaultek ViSN smartphone app from Google Play or the Apple Store. Open the app and follow the on-screen prompts.

Web Dashboard: Go to www.vaultekvisn.com. Safe programming not available with the ViSN web dashboard.

PROGRAMMING

Using the Vaultek ViSN smartphone app, you can program your safe with guided step by step instructions.

- Master Code Programming
- Biometric Scanner Programming
- Nano Key Programming

1. Smartphone App: Download the Vaultek ViSN smartphone app from Google Play or the Apple Store. Open the app and follow the on-screen prompts.

Essential Mode: If you don't want to use Wi-Fi connectivity via ViSN you can place the safe in Essential Mode. This mode allows the safe to be programmed as a standalone safe including the master code and biometric scanner without the need for Wi-Fi connectivity. Wi-Fi features from ViSN and Nano Key are not supported in Essential Mode. Reference the "Essential Mode Hotkeys" section of this manual for further details.

Register your safe. Registration provides many benefits including three year warranty, technical support, and ordering replacement keys should you misplace them. Visit the online support at vaulteksafe.com/support and select your model.

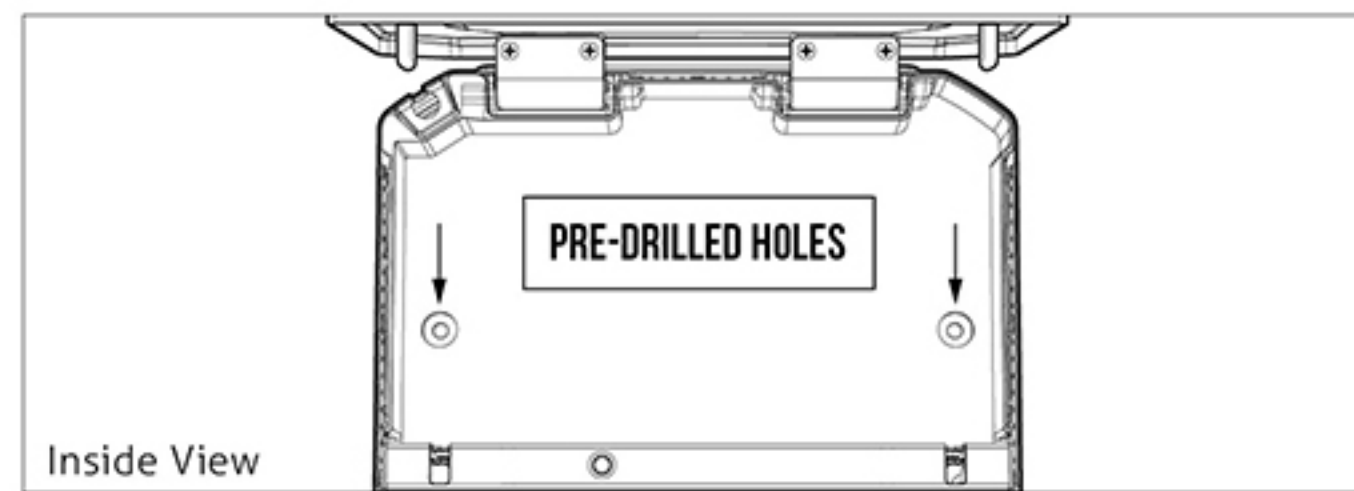
MOUNTING

Your safe can be secured a few different ways using the included mounting hardware or steel security cable.

Tip! Make sure you have enough clearance for the lid to open properly before mounting the safe.

1. Position the safe on a flat surface where you want to mount it. Use a pencil to mark the holes for drilling and drill pilot holes.
2. Position safe in place and install the screws through the safe into pilot holes. Tighten screws.

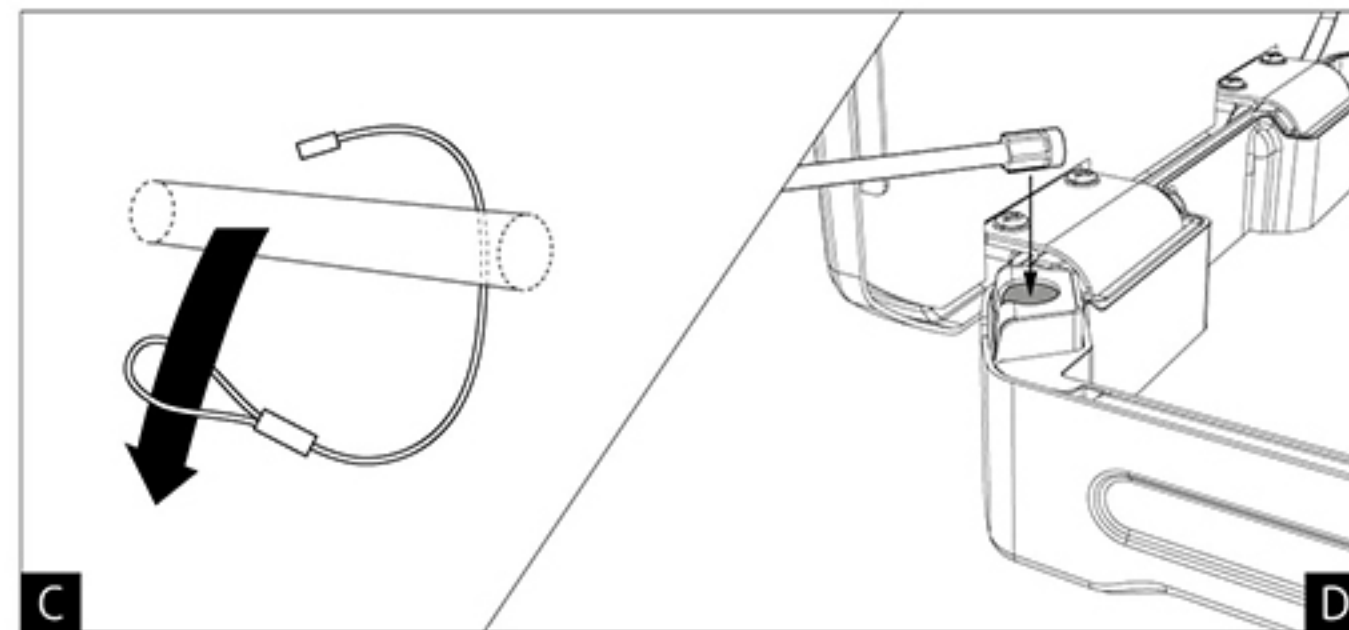
Important! Mounting the safe vertically so that the door flips upward will result in incomplete opening of the safe due to weight.



STEEL SECURITY CABLE

Your safe can be secured a few different ways using the included mounting hardware or steel security cable.

1. Loop the security cable around a secured object. Run the end of the cable through the eye of the other end and pull tight around the object (C).
2. Place the end of the security cable inside the fully enclosed quick release cable mount inside your Vaultek safe (D).
3. Shut the safe drawer to lock the security cable in place.



KEYPAD HOTKEYS

Your safe has settings which are accessible using the keypad hotkeys and Vaultek ViSN smartphone app.

Tamper Detection: Press and hold keys '2' and '4' together. The '3' key will glow RED to indicate tampering or GREEN to indicate no tampering. You can reset the tamper detection by opening the safe through one of the authorized entry points.

Battery Status: Press and hold the '5' key. Keys '1' to '4' will glow GREEN or RED to indicate the battery level.

Sound (Medium by Default): Press and hold the '1' and '3' keys together to toggle through each sound option; Low, Medium, High, or OFF.

Factory Reset: Open the safe using the included key and leave the key turned all the way in the clockwise position. Press and hold keys '1', '5', and Program button together until the safe restarts. The factory reset will erase all programmed information and restores the safe to its factory default settings. This includes any network configurations. The master code is reset to 1-2-3-4-5, and the safe will restart. The safe's Wi-Fi will need to be configured again to enabled all the ViSN features.

ESSENTIAL MODE HOTKEYS

Essential Mode has settings that are accessible using the keypad hotkeys only. In ViSN Mode, these same settings are accessible using the smartphone app.

Safe Mode (ViSN or Essential): By default your safe is in ViSN Mode. Essential mode can be enabled by pressing and holding the '5' key and Program button together until the safe restarts. You can toggle between modes as needed, and the safe will retain all programming and system settings for each mode.

ViSN Mode allows you to connect your safe to Wi-Fi which gives you access and control over features that are not possible in Essential mode. In addition, to live alerts of critical safe activity. **Essential Mode** allows the safe to be programmed as a standalone safe without the need for Wi-Fi connectivity. Nano Key is not supported in Essential Mode.

Essential Mode Programming the Master Code and Biometric Scanner: Visit vaulteksafe.com/support and select your model for programming instructions. Nano Key is not supported in this mode.

Essential Mode Hotkeys: For the full list of keypad hotkeys such as Open Door Alarm visit vaulteksafe.com/support and select your model. You can also scan the QR code in this user manual.

PRODUCT REGISTRATION

Vaultek strongly encourages you to register your safe as soon as you receive it. **Registration provides many benefits including three year warranty, technical support and ordering replacement keys should you misplace them.** Your Vaultek safe has a unique product number located on the battery cover. There is also a unique ID number engraved on the keys. You will need these numbers to register your safe.

1. Please visit the Vaultek website at vaulteksafe.com and click Support/Product Registration and enter the required information.

DISCLAIMER

NEITHER SELLER NOR MANUFACTURER SHALL BE LIABLE FOR UNAUTHORIZED ACCESS, ANY INJURY, LOSS OR DAMAGE TO PERSONAL PROPERTY DIRECT OR CONSEQUENTIAL, ARISING OUT OF THE USE OF, OR THE INABILITY TO USE THE VAULTEK® SAFE. THE USER SHALL DETERMINE THE SUITABILITY OF THE VAULTEK® SAFE BEFORE THE INTENDED USE AND USER ASSUMES ALL RISK AND LIABILITY WHATSOEVER IN CONNECTION THEREWITH. VAULTEK® SAFES ARE NOT INTENDED TO PROTECT AGAINST ENVIRONMENTAL HAZARDS INCLUDING FIRE AND WATER.

Visit our mobile-friendly online guide. Includes tutorial videos at vaulteksafe.com/support and select your model.

FCC

REV 110425

When using the product, maintain a distance of 20cm from the body to ensure compliance with RF exposure requirements.

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

NOTE: The manufacturer is not responsible for any radio or TV interference caused by unauthorized modifications or changes to this equipment. Such modifications or changes could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC Caution: Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.